



***DIRECT***  
**SUPPLY®**

Ideal Dining  
Experiences  
with  
Direct Supply®



**CREATE**  
your ideal  
dining  
program –  
get started  
today.





## Revolutionize your foodservice program by partnering with Direct Supply.

Whether you plan to make big or small changes to the dining program in your community, every upgrade can have a huge impact on your residents and staff. And as you know, enjoying a meal can improve resident life and also bring a community together. Direct Supply is happy to partner with you in order to create the perfect foodservice program for your unique needs. Plus, our foodservice experts are also experts in Senior Living. Tapping into over 25 years of knowledge, they'll simplify your project process with design support, organizing all the details and answering your questions every step of the way.

*There's so much to consider – let us help you get started.*



### *Did you know?*

*Satisfaction with your community's dining experience is considered a top predictor of overall resident satisfaction.*



**MAXIMIZE**  
your  
community's  
unique  
program.



## 4 steps to successfully roll out your new dining experience program

### **1. RESEARCH & SELECTION**

Understand trends and attitudes in your community as well as options available to you.

### **2. COMMUNICATE WITH KEY STAKEHOLDERS**

Collect input from staff, residents, physicians and resident families. Work with your frontline staff to create buy-in on an initial plan for implementing your new dining program.

### **3. CONSULT & PREPARE**

Experts will review and advise you on your plan – no details will be overlooked so you're fully prepared. We'll help you formalize both your plan and the approach you'll want to take in rolling it out. This step helps turn your vision for the ideal program into an actionable plan.

### **4. IMPLEMENT & EVALUATE**

Extensive changes to your dining program can be challenging and time-consuming, so stay in touch with us every step of the way. We'll work hard with you to help make your program successful – revising, adjusting and modifying your plan as necessary. We can even provide talking points to help you promote your enhancements to residents and their families.





# Hospitality-Style Dining Programs

Provide fun and entertaining mealtimes for optimal variety and enjoyment.

## BUFFET DINING

Buffet dining can provide casual fun, and offers residents infinite possibilities for mealtime combinations. It can serve as your main dining program or function as a supplement to add variety to mealtimes.



*Buffet Dining*

## RESTAURANT DINING

Restaurant service can be as simple or as sophisticated as your residents prefer. Orders are usually taken table-side by a dietary aide, CNA or foodservice staff member.



*Restaurant Dining*



*In-Room Dining*



*Family-Style Dining*

# Specialty Dining Programs

Provide tailored dining options to fit your specialty care program.

## REHABILITATION

In-room rehabilitation dining supplements a primary dining program and is perfect for rehab and therapy wings with short-term patients. Through customized meals you can provide the most positive, enjoyable stay possible for those recovering from illness or injury and who will be returning home soon.

## MEMORY CARE

Memory Care-specific dining includes a full spectrum of solutions, from creating a dynamic social experience through family-style dining to building tabletop contrast and reducing dining distractions for residents with advanced dementia. Residents will enjoy their mealtime experience in a safe and social setting.



Make  
small  
changes,  
gain  
**HUGE**  
**IMPACT.**



*Tabletops*



*Beverage Stations*



*Continental Breakfast*

## Improve your community's first impressions and overall efficiency.

Direct Supply offers diverse options for products to enhance your return on investment. Residents will take notice of the brand new feel resulting from just a few simple adjustments. We'll provide you with order guidelines based on your unique goals and resident population. We can also advise you on your many options and help select the perfect program for your budget. With even small changes, you can increase your marketability, positively impact census and see that value throughout your community.

### TABLETOPS

Give your tabletops a facelift – find the perfect glassware, linens, menus and more.

### BEVERAGE STATIONS

Hydration stations add extra variety and enjoyment between mealtimes – with beverage service tailored to resident preferences.

### CONTINENTAL BREAKFAST

Change things up with a delightful continental breakfast where residents can choose their favorites.

*Call us today at 1-800-634-7328 to start enhancing your community's dining experience.*


### *Did you know?*

*Our Direct Supply team of foodservice experts has decades of experience in both foodservice and Senior Living.*

*Combining our knowledge of the two fields, we bring with us expertise in Senior Living dining trends, cultural shifts in programming options and operational efficiency expertise surrounding the right equipment and right layout for diverse kitchens and dining areas.*







*Contact your team  
of Senior Living  
experts today  
to get started.*

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